



Cloud-Care Management Services

Optimizing Cloud-Tenancy Management for Public-Cloud Platforms

CLOUD-CARE MANAGEMENT SERVICES

✓ Defined Cloud Controls & Procedures for Data Intensity Fully Managed Environments

✓ Setup and Ongoing Managed Services covering:

- Cloud Architecture Governance
- Cost Optimization
- Billing Management
- HA Recommendations
- Cloud Inventory Visibility
- Utilization Management & Monitoring
- Security Vulnerability & Compliance
- Performance Resource Utilization
- Environmental Monitoring
- Response Time SLA
- Bundled MACDs

When executed properly, consuming public-cloud services generates early cost savings and helps transform capital expenditures into preferred operational-expense categories. Public-cloud use also demands new skillsets, understanding cloud economics, and maintaining the ever-expansive cloud sprawl that happens with increased consumption. Governance is another reality that must be addressed, particularly when building out a FinOps program. Compounding the challenges of executing your cloud transformation are hybrid and multi-cloud deployment strategies. Both are designed to optimize the right cloud for the right services platform, but each can complicate the realization of benefits when not governed properly.

How can you gain better visibility into your cloud spend and governance?

Benefits

- + Create Cloud Cost Visibility
- + Support FinOps Programs
- + Manage Cloud Sprawl
- + Optimize Cloud Costs
- + Improved Cloud Security

Data Intensity Cloud-Care Tenancy-Management Services

Cloud-Care is designed to provide customers with the peace of mind of knowing their cloud platforms are consumed in the most cost-effective, secure, and performant manner.

Combining the power of years of managing its own cloud platform, the Data Intensity Cloud-Care portfolio provides for expert tenancy-management services across public-cloud platforms that can be combined with Data Intensity's full-stack lifecycle technical managed services for your cloud-powered workloads.



Why Data Intensity Cloud-Care Management Services

Maintaining your cloud infrastructure is not a set-it-and-forget-it proposition. Data Intensity provides the depth of expertise needed to optimize your cloud investments with standardized setup and managed services.

Award-Winning Expertise

- Oracle Customer Advisory Board Participant (EBS and Cloud Infrastructure)
- *CIO Magazine* Top Oracle Solution Provider
- Oracle MSP Partner
- Oracle Velocity Partner
- Oracle Database Beta Programs Participant
- Oracle Cloud Infrastructure Partner of the Year
- Global Engineered Systems Partner of the Year
- Oracle Volume Partner of the Year
- Oracle User Group Awards

Cloud-Care Service Description Summary	Frequency of Delivery
Cloud Architecture Governance Best practices for design, network services & security groups, tagging strategies, review of architecture for best practices and consumption optimization.	Initial Setup, Annual or Bi-Annual Review
Cost Optimization Right-sizing VMs, stranded assets reallocation, dynamic vs static consumption models, HA, performance, security (Cloud Guard).	Setup/Onboarding Quarterly Review
Billing Management Cost analysis, budget creation & alerting based on proper tagging, overage management.	PS Setup Monthly Review
HA Recommendations Provide review for changes every six months to ensure that fault-tolerance is effective based on contracted management services. Provide recommendations to improve costs and ensure proper HA best practices are applied.	Setup and Bi-Annual Review
Cloud Inventory Visibility Provide ongoing visualization of deployed resources by tagging group.	Ongoing
Utilization Management & Monitoring Provide resource monitoring and threshold management against environment consumption for compute/network/storage services.	Ongoing
Security Vulnerability & Compliance Provide environment vulnerability scanning setup and mitigating controls where necessary to minimize risks of breach by known vulnerabilities at the OS, App, Middleware and DB layers. Set up WAF (EBS-specific available with other choices available for non-Oracle workloads).	Setup and Ongoing
Performance Resource Utilization Block storage performance compute shapes, load balancing, set proper thresholds, analyze real-time performance challenges.	Setup and Ongoing
Tenancy & Environmental Monitoring Monitor and report on changes to implemented policies and configurations. Establish rules of consumption, security and accessibility policies and controls.	Setup and Ongoing
Configuration Management Bundle Includes 10 Move, Add, Change, Delete (MACD) per month, this provides the facility to undertake moves, adds, changes and deletes of tenancy setting/configuration (e.g. VM configuration changes, region changes, FW rule changes).	Ongoing
Compliance Governance (OPTIONAL for Fully-Managed Tenancy) Provide SSAE18 SOC1 Type 2 auditing support services.	Setup and Ongoing



Data Intensity is an industry-leading Oracle Managed Services Provider delivering world-class expert managed services for the complex lifecycle of your Oracle-powered workloads. Offering a complete portfolio under one roof, Data Intensity provides full-stack, SLA-backed, technical and functional application managed services on your cloud of choice. Our unique differentiation future-proofs your investments in Oracle technologies and applications – from effective license position assessments to cloud-independent migration services, to 24x7 technical operational managed services and functional adaptation of your E-Business Suite – to optimally power your business. If you are running Oracle, we manage Oracle better than anyone, anywhere – period.