

Government Department Optimizes Oracle Database Performance at Significant Annual Savings

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– CIO

CASE STUDY Managed Database Service

About the Customer

This government department in Australia works to meet internal IT customer demands with an increasingly tight budget. Leadership needed to correct performance and disaster recovery, yet found the team had lost confidence in their existing supplier’s ability to provide the needed services quality.

Challenges

- Without effective database performance, mission-critical application and middleware were insufficiently supported.
- Break-fix and performance issues began to grow out of control.
- Health checks, patches, and updates were ignored.
- Existing reactive support rather than proactive.

Solutions

- Data Intensity Discovery Service
- Data Intensity Migration Service
- Data Intensity Integration Service
- Data Intensity Managed Database Service

Industry/Customer

Public Sector

Customer Outcomes

- Improved database performance
- Improved OS performance
- Reduced SLA response times
- Reduced on-call reliance
- \$100,000 annual savings

Customer Outlook

“Transitioning to Data Intensity service seemed too good to be true, however not only have we seen significant performance gains and a reduction in SLA response times, we also have saved over \$100,000 a year based on what our previous supplier charged. It has been a refreshing experience working with the Australia Data Intensity team to improve our Database and OS performance and reduce costs. The added advantage of their global services model has reduced our reliance on traditional on-call models.” - CIO

About Us

Data Intensity is a trusted Managed Services Provider, delivering business transformative solutions and services tailored to help our customers succeed in a hybrid, multi-cloud world. Our purpose-built solutions and services target the technologies and platforms that power our customers’ business transformations — from front-end strategy and design to implementation and migration to ongoing support and operation — all from a single provider. Customers choose us — and stay with us — because working with Data Intensity allows them to focus on their critical business needs while we focus on their applications and multi-cloud investments to drive faster time-to-value.